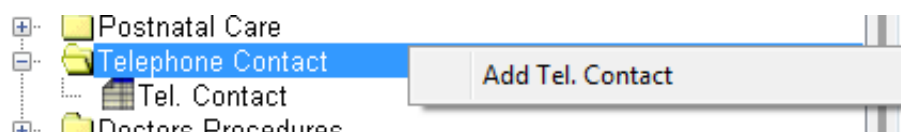


E3 - Telephone Contact

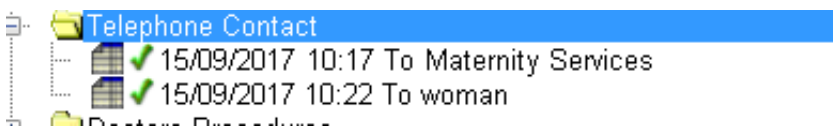
E3 Maternity System

Telephone Contact

Telephone contact is used to record Antenatal, Postnatal and Triage telephone contacts. To add a Telephone Contact, right click on the Telephone contact folder and click Add Tel. Contact. This will create the questionnaire, double click on the questionnaire and complete.



Once the questionnaire has been completed the telephone contact type, date and time will be displayed, the green tick indicates the questionnaire has been fully completed.



The telephone contact questionnaire allows you to indicate whether the telephone contact was in relation to antenatal or postnatal.

Tel. Contact	
Question	Answer
Call Direction	To Maternity Services
Date & Time Contact	15/09/2017 10:17
Classification	
Other Comments or Advice	

What was the call related to the AN or PN period?

Antenatal

Postnatal

To add additional Telephone Contacts right click on the yellow Telephone Contacts folder and select Add Tel. Contact, complete as above.

Online URL: <https://elearning.cornwall.nhs.uk/site/kb/article.php?id=77>