

PAS Outpatients - Patient Initiated Follow Up Pending List (PIFU)

PIFU is a Patient Initiated Follow Up which lets patients initiate their own follow-up appointment when their condition requires it, rather than attending regular clinic appointments at timed intervals when they may not benefit from being seen. Patients identified for PIFU should be added to a specific follow-up waiting list under the relevant clinician. Ensure PIF is selected when choosing the follow up pending list.

```
HOBA          BOOK FOLLOW UP PENDING LIST ENTRY          CACHE TEST SEG
Current name: GLADLEY, HOLLY          DOB: 23-APR-1973  Sex: F
Address       : 30 ACACIA ROAD FALMOUTH CORNWALL TR11 2LD
                Choose Follow Up Pending List
1.  H
2.  C  1. ALL - ALL PATIENTS
3.  S
4.  D  2. PIF - PATIENT INITIATED F/UP
5.  R
7.  C
8.  A
9.  C
10. R
12. S
13. S
      <ESC>/Select Item/eXit [ ] ]
Accept/eXit/Change/Contract Screen/Other [ ]
No help available.
```

Each patient should have a coded comment “PIF” added to the Remarks Field 10 to enable PIFU management to be monitored. **This field should not be over-ridden with any other coded comment.**

The clinician will provide a timeframe for the PIFU which should be recorded as “To be seen (TBS – due date).

Follow Up Pending List: PIF – PATIENT INITIATED F/UP

1. Hospital Number C.R. Number: 123456

2. Consultant [ABCDE] DR ABC
3. Speciality [XY] Generic Service
4. Date to be Seen by [27-FEBRUARY-2025]
5. Reason for Referral [1] For advice/consultation 6. BTyp [1] Partial
7. Care Stage [3] Follow-up Pathway Id:
8. Admin Category [NHS]
9. Category of Detention [1] Not detained
10. Remarks [PIF} PATIENT INITIATED FU
12. Services
13. Source of Attendance [13] Same Consultant O/P this Provider

This is an example, please ensure each data field is completed with the relevant option using the drop-down menu (F1)

Online URL: <https://elearning.cornwall.nhs.uk/site/kb/article.php?id=402>