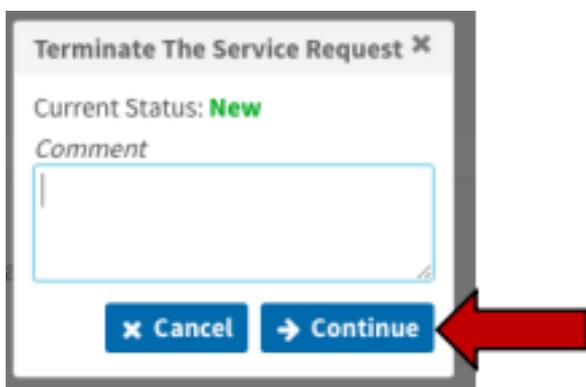


6. How To Terminate a Service Request

To deny or refuse a request, it can be Terminated in PathWays. To do so, click on the Terminate button.



In the window that opens, add a comment if appropriate and click Continue.



The tile will update to a grey TER label, indicating it has been terminated (denied) and will drop off the dashboard once you refresh your screen.

NOTE - When a referral is terminated (denied), the referrer is notified by email of the status with an attached PDF copy of the referral.

Online URL: <https://elearning.cornwall.nhs.uk/site/kb/article.php?id=342>