

DCCR - Events and Appointments

Introduction

This guide relates to the Events and Appointments (Encounters) dashboard panel that is available from the patient summary screen. There is a separate guide to the overall operation of the dashboard panels.

Content





Currently encounter information available from the dashboard panel is limited to the organisations listed in the table below. Encounter information relating to other providers may be available from the Events and Summary Views menu items on the Clinical Document Viewer (CDV tree).

Organisation Name	Providing System	Information Available
Cornwall Partnership NHS Foundation Trust (CFT)	Rio	Inpatient and Outpatient – appointment and attendance information

<p>Royal Cornwall Hospitals NHS Trust (RCHT)</p>	<p>PAS and Oceano</p>	<p>Inpatient and Outpatient – appointment and attendance information</p> <p>Attendance information for Emergency</p> <p>Department, Urgent Care and Minor Injury Units</p>
<p>University Hospitals Plymouth NHS Trust (UHP)</p>	<p>iPM</p>	<p>Inpatient and Outpatient – appointment and attendance information</p> <p>Attendance information for Emergency Department.</p>
<p>Royal Devon University Healthcare NHS Trust (RDUH)</p>	<p>EPIC</p>	<p>Inpatient and Outpatient – appointment and attendance information</p>

		Attendance information for Emergency Department.
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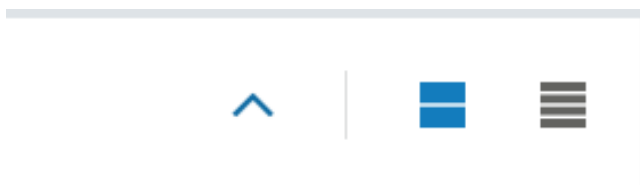
Information is shown in descending date order and indicates the event type, the source of information, the date of the event and the status of the event.

CURRENT			
	Emergency Emergency Medicine Royal Cornwall Hospital	05-Apr-2022	▼
CANCELLED			
	Outpatient (New) Renal Medicine Royal Cornwall Hospital	16-Feb-2022	▼
	Emergency Emergency Medicine Royal Cornwall Hospital	09-Feb-2022	▼
	Inpatient General Internal		

Filters and Views



The amount of information shown can be toggled to display more or less information by using the View mode on the far right of the summary screen. The four-bar symbol collapses the view to a summary 'Compact view', and the two-bar symbol expands to include the detail as shown above.

The small arrow symbol collapses the dashboard tile.



The information can be further expanded by clicking on the down-arrow on the right-hand side of the event within the tile itself.

CURRENT

 **Emergency** 05-Apr-2022 

Emergency Medicine
Royal Cornwall Hospital

Type: Emergency
Specialty: Emergency Medicine
Start Date: 05-Apr-2022 13:33
End Date: –
Outcome: Arrived
Location: Royal Cornwall Hospital
Treliske ED Department - Cornwall
Urgent Care
Team: –
Practitioner Name: Mr Toby SLADE
Reason: –
Discharged To: –
Referred By: –
Organisation: Royal Cornwall Hospital
Data Source: Royal Cornwall Hospital ED

Lastly, the display can be changed to a more tabular view by using the two-headed arrow in the title bar of the tile. The three ellipses toggle the same behaviour as two small symbols on the far right of the summary screen, but only for the selected tile.



Events & Appointments

10 items

All GP Hosp MH Com SC

10 0 10 0 0 0

2022

Events & Appointments										
	Type	Specialty	Start Date	End Date	Outcome	Location	Team	Practitioner Name	Reason	Discharged To
 CURRENT	Emergency	Emergency Medicine	05-Apr-2022 13:33	-	Arrived	Royal Cornwall Hospital Treliske ED Department - Cornwall Urgent Care	-	Mr Toby SLADE	-	-
 CANCELLED	Outpatient (New)	Renal Medicine	16-Feb-2022 08:00	-	Cancelled by Patient	RCH TRELISKE - Royal Cornwall	-	Dr J BARNES	-	-

Flags

Hospital events will be displayed with one of two icons, the red building shaped icon indicates an Emergency Department event whilst the grey icon represents all other types of hospital event.

The status of the event will be highlighted using flags which are self-explanatory. Any future events or appointments booked on the same day will display in an amber colour.

Online URL: <https://elearning.cornwall.nhs.uk/site/kb/article.php?id=247>