PAS Patient Registration - Registering Unknown Patients

Registering Unknown Patients

It is important that all staff follow the guidelines below when registering unidentified patients.

Certain data fields are mandatory and should **NOT** be left blank.

- Surname, Enter UNKNOWN.
- Forename, Enter UNKNOWN.
- Date of Birth, Enter 01/01/1904.
- Sex, Enter M, F or U if unknown.
- Civil Status, Enter U for unknown.
- Address, Enter NOT in the 1st line and KNOWN in the 2nd line.
- Postcode, Enter ZZ99 3WZ.
- Data field 15, Request the relevant hospital number (CR) or press the F1 key for Help.
- GP, Enter N K G P.
- It is essential that all Unknown details are updated once the patient details become available. Search the Referrals index thoroughly and if found follow the procedure for Double Registrations.

Note: ED Staff please follow Unknown/Unconscious Patient Registration Process held in the folders in department.

Online URL: https://elearning.cornwall.nhs.uk/site/kb/article.php?id=174