

PAS Outpatients - New mandatory field - Care Stage - for all appointment bookings

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Every appointment must have the Care Stage field populated with the following options. This is now a mandatory field (press the F1 key for help).

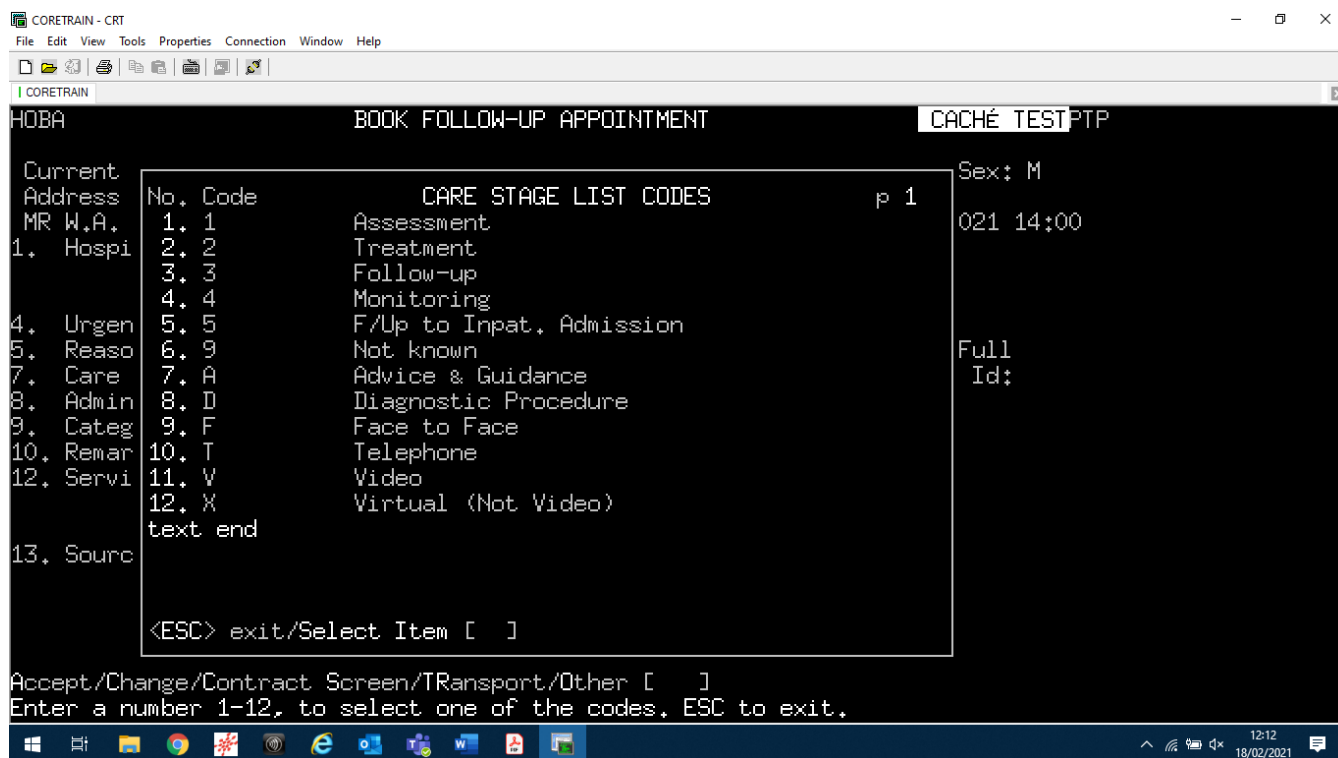
Face to Face (F), - patients attending an outpatient clinic in person.

Telephone (T), - patients having a telephone consultation.

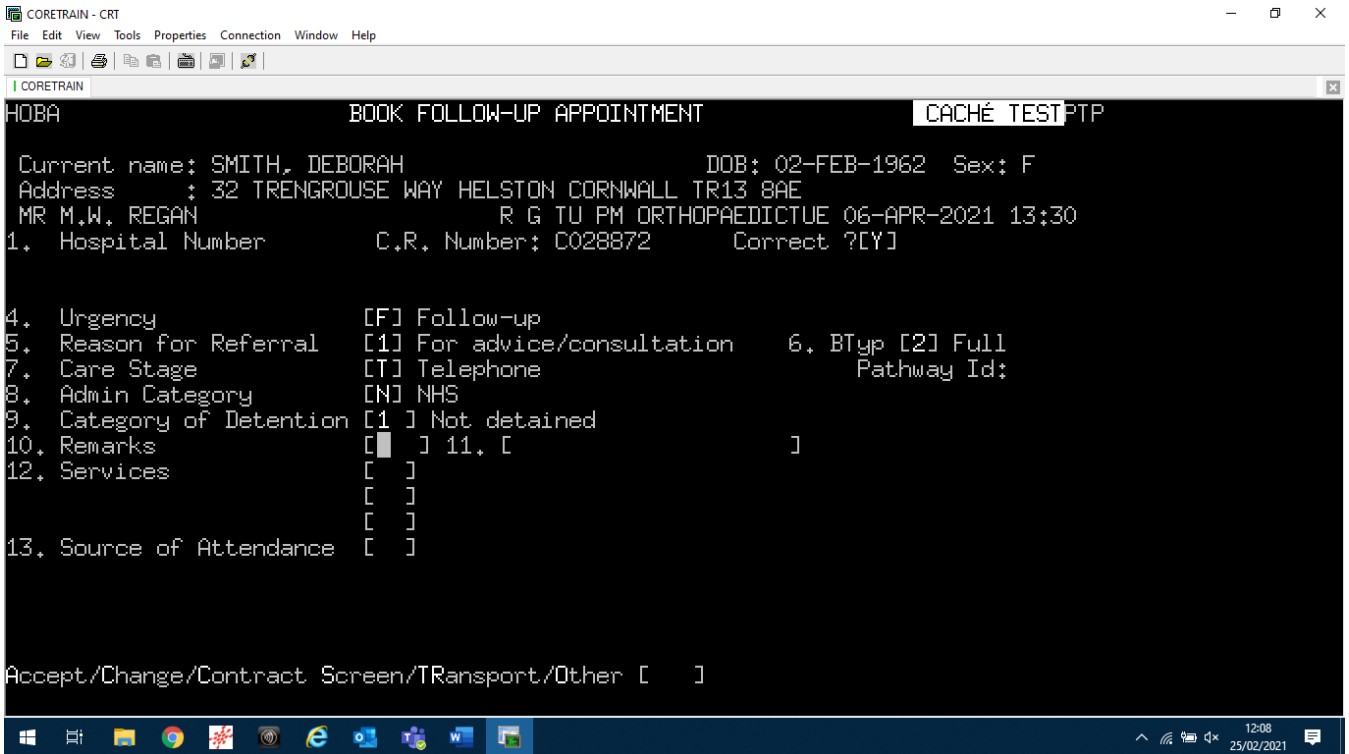
Video (V), - patients having a video consultation.

Advice and Guidance (Ay) - booked retrospectively only when formal advice and guidance provided on e R S.

Virtual (X), - when patient care has been progressed, but the patient is not in attendance, eg MDT meeting.

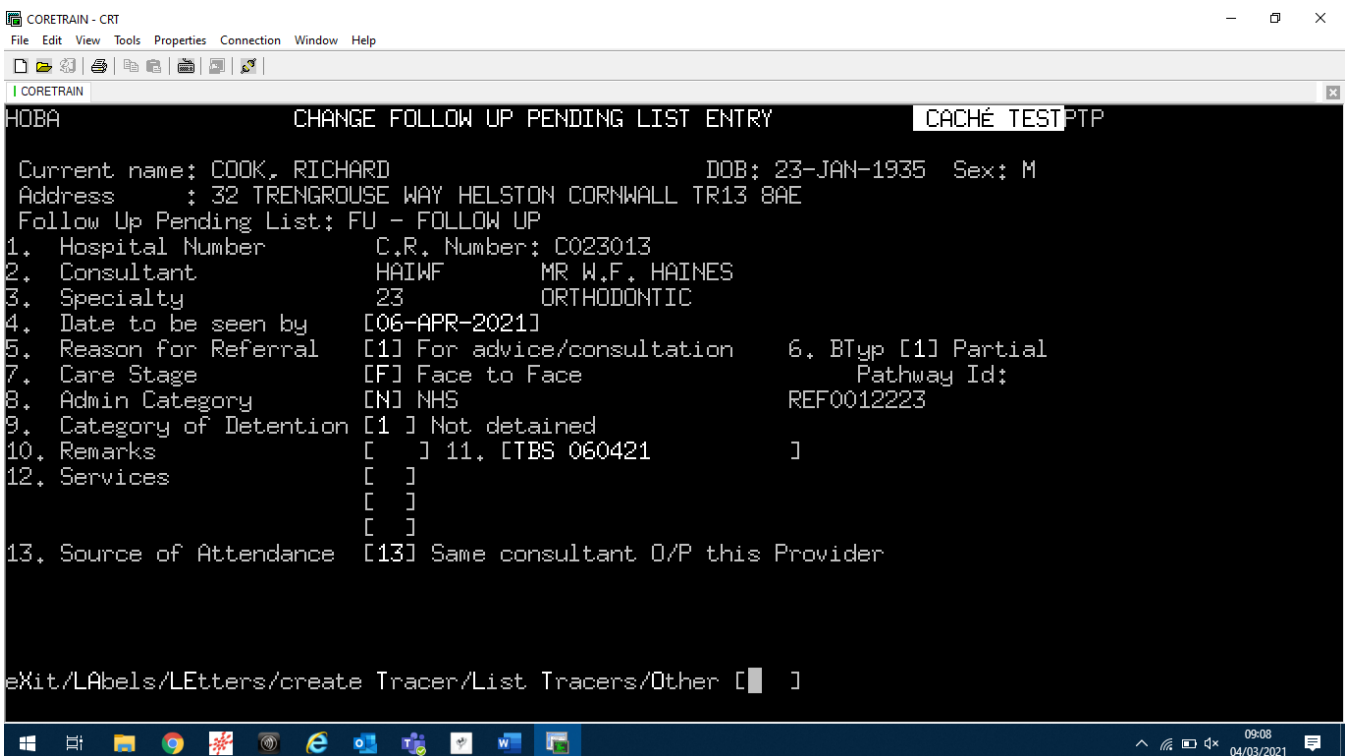


The other fields available on Care Stage should no longer be used.



Outpatient New and Follow-up Waiting Lists (Pending Lists)

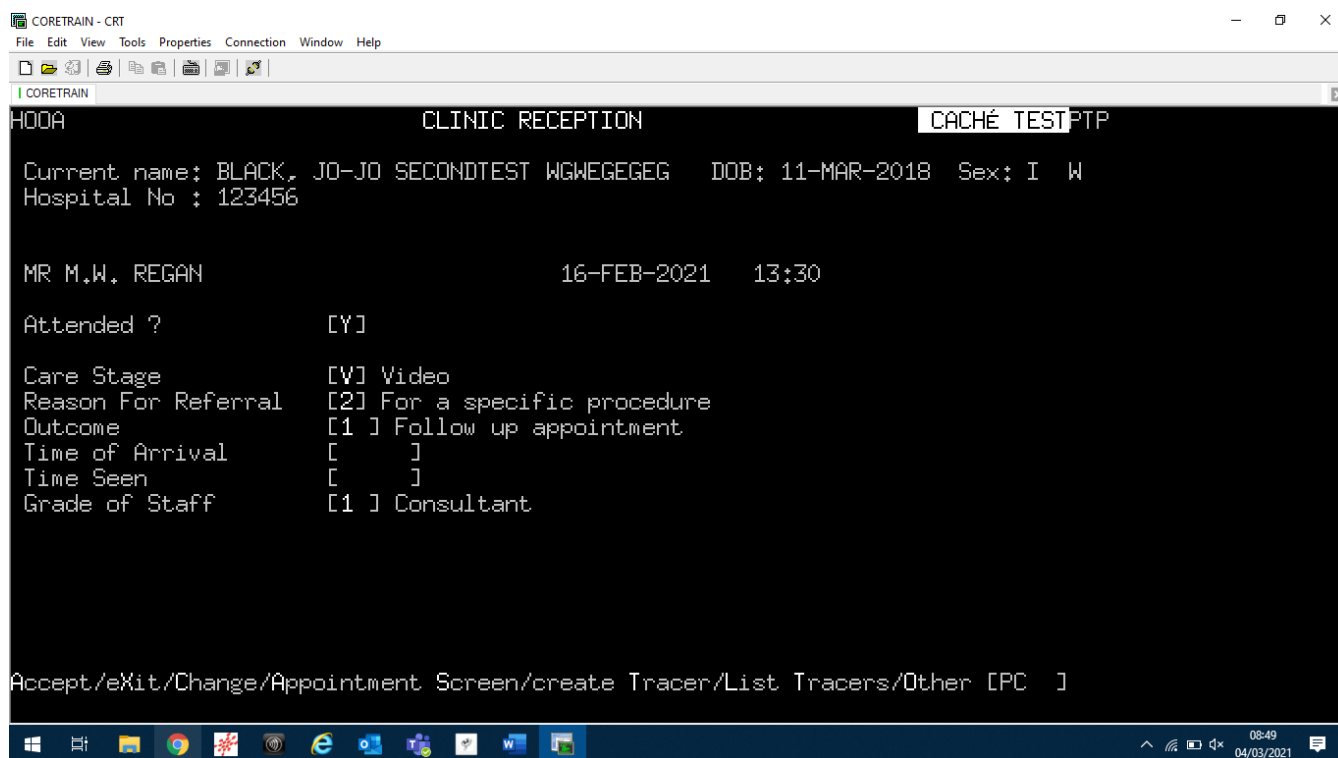
The Care Stage field is not mandatory when adding patients to the outpatient new or follow-up waiting lists, but should be populated if it has been detailed on the triage information or the clinic outcome form. Where known, please use F/T/V to indicate if the patient is to be seen face to face, or have a telephone or video consultation when seen.



Recording Procedure Codes - new process

As the Care Stage is being used to identify the method of a patient consultation, it is important to enter the applicable code.

Enter code (2) for a specific procedure in the Reason for Referral field which will populate the field at the bottom of the screen with PC, allowing you to access the Allocate Procedure Code screen.



Online URL: <https://elearning.cornwall.nhs.uk/site/kb/article.php?id=122>