

PAS Outpatients - New mandatory field - Care Stage - for all appointment bookings

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Every appointment must have the Care Stage field populated with the following options. This is now a mandatory field (press the F1 key for help).

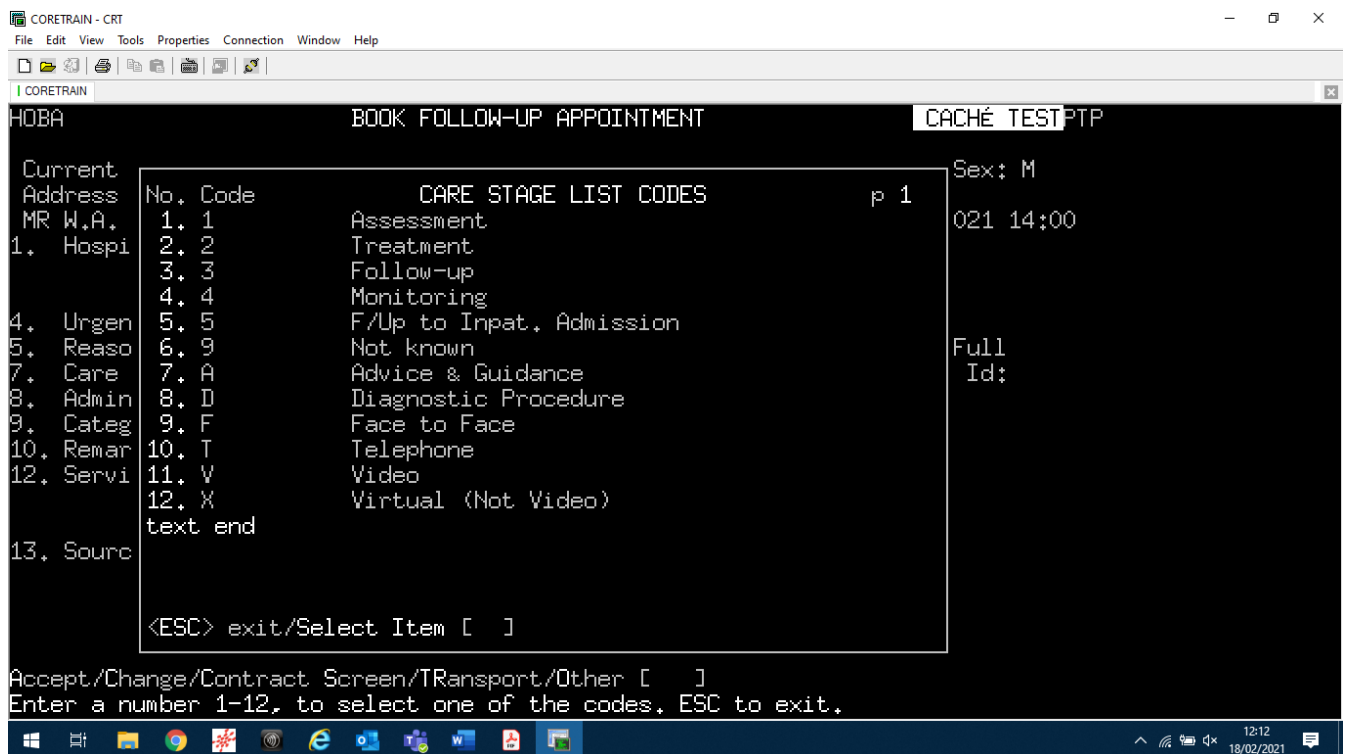
Face to Face (F), - patients attending an outpatient clinic in person.

Telephone (T), - patients having a telephone consultation.

Video (V), - patients having a video consultation.

Advice and Guidance (Ay) - booked retrospectively only when formal advice and guidance provided on e R S.

Virtual (X), - when patient care has been progressed, but the patient is not in attendance, eg MDT meeting.



The screenshot shows the CORETRAIN - CRT application window. The title bar reads 'CORETRAIN - CRT'. The menu bar includes 'File', 'Edit', 'View', 'Tools', 'Properties', 'Connection', 'Window', and 'Help'. The main window displays a terminal-style interface with the following text:

```
HOBA          BOOK FOLLOW-UP APPOINTMENT          CACHÉ TESTPTP
Current
Address      No. Code          CARE STAGE LIST CODES          p 1          Sex: M
MR W.A.     1. 1             Assessment                    021 14:00
1. Hospi    2. 2             Treatment
3. 3             Follow-up
4. 4             Monitoring
4. Urgen    5. 5             F/Up to Inpat. Admission
5. Reaso    6. 9             Not known
7. Care     7. A             Advice & Guidance
8. Admin    8. D             Diagnostic Procedure
9. Categ    9. F             Face to Face
10. Remar   10. T            Telephone
12. Servi   11. V            Video
12. Servi   12. X            Virtual (Not Video)
text end
13. Sourc

<ESC> exit/Select Item [ ]

Accept/Change/Contract Screen/TRansport/Other [ ]
Enter a number 1-12, to select one of the codes, ESC to exit.
```

The Windows taskbar at the bottom shows the system tray with the time 12:12 and date 18/02/2021.

The other fields available on Care Stage should no longer be used.

CORETRAIN - CRT

File Edit View Tools Properties Connection Window Help

CORETRAIN

HOBA BOOK FOLLOW-UP APPOINTMENT CACHÉ TEST PTP

Current name: SMITH, DEBORAH DOB: 02-FEB-1962 Sex: F
Address : 32 TRENGROUSE WAY HELSTON CORNWALL TR13 8AE
MR M.W. REGAN R G TU PM ORTHOPAEDICTUE 06-APR-2021 13:30
1. Hospital Number C.R. Number: C028872 Correct ?[Y]

4. Urgency [F] Follow-up
5. Reason for Referral [1] For advice/consultation 6. BTyp [2] Full
7. Care Stage [T] Telephone Pathway Id:
8. Admin Category [N] NHS
9. Category of Detention [1] Not detained
10. Remarks [] 11. []
12. Services []
[]
[]
13. Source of Attendance []

Accept/Change/Contract Screen/TRansport/Other []

12:08
25/02/2021

Outpatient New and Follow-up Waiting Lists (Pending Lists)

The Care Stage field is not mandatory when adding patients to the outpatient new or follow-up waiting lists, but should be populated if it has been detailed on the triage information or the clinic outcome form. Where known, please use F/T/V to indicate if the patient is to be seen face to face, or have a telephone or video consultation when seen.

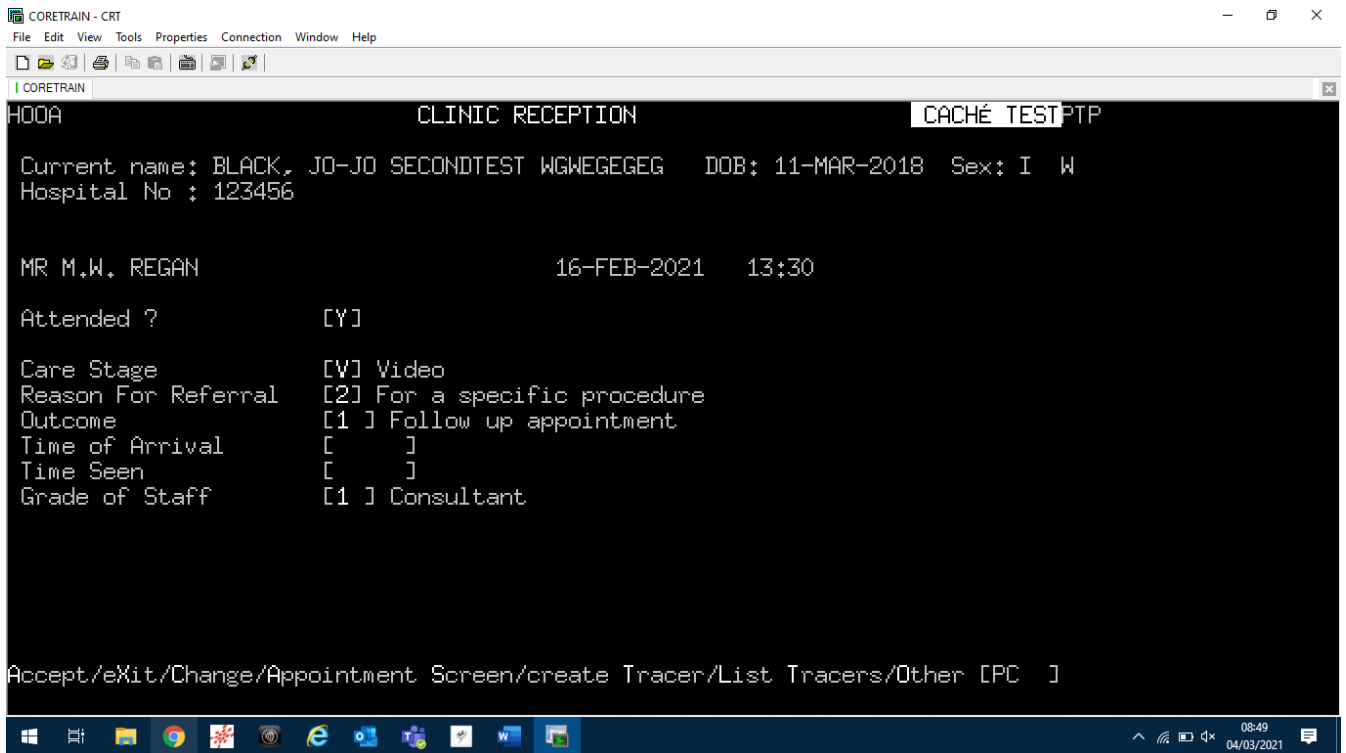
```
CORETRAIN - CRT
File Edit View Tools Properties Connection Window Help
CORETRAIN
HOBA CHANGE FOLLOW UP PENDING LIST ENTRY CACHÉ TESTPTP
Current name: COOK, RICHARD DOB: 23-JAN-1935 Sex: M
Address : 32 TRENGROUSE WAY HELSTON CORNWALL TR13 8AE
Follow Up Pending List: FU - FOLLOW UP
1. Hospital Number C.R. Number: C023013
2. Consultant HAIWF MR W.F. HAINES
3. Specialty 23 ORTHODONTIC
4. Date to be seen by [06-APR-2021]
5. Reason for Referral [1] For advice/consultation 6. BTyp [1] Partial
7. Care Stage [F] Face to Face Pathway Id:
8. Admin Category [N] NHS REF0012223
9. Category of Detention [1 ] Not detained
10. Remarks [ ] 11. [TBS 060421 ]
12. Services [ ]
[ ]
[ ]
13. Source of Attendance [13] Same consultant O/P this Provider

eXit/LAbels/LEtters/create Tracer/List Tracers/Other [ ]
```

Recording Procedure Codes - new process

As the Care Stage is being used to identify the method of a patient consultation, it is important to enter the applicable code.

Enter code (2) for a specific procedure in the Reason for Referral field which will populate the field at the bottom of the screen with PC, allowing you to access the Allocate Procedure Code screen.



Online URL: <https://elearning.cornwall.nhs.uk/site/kb/article.php?id=122>